Harper College Workforce Certification Center Certification Testing - Frequently Asked Questions

Q: How do I register for an exam?
A: All registrations are handled online. You must select the type of exam you wish to take from the list provided on the **Certification and Testing page at ce.harpercollege.edu** in order to see which online service you will be using to register.

Q: How much will it cost to take my exam?
A: Depending on which exam you need to take, each exam has its own cost. When you register for your exam, you will be shown the cost. If you have a pre-paid voucher, you can utilize it and pay a small proctoring fee instead of the full exam cost.

Q: How can I find scheduling availability?
A: You will need to select the type of exam you wish to take from the list provided on the **Certification and Testing page at ce.harpercollege.edu** and proceed to start the registration process in order to view scheduling availability.

Q: Are there any additional times besides the ones showing up online?
A: We're sorry, but the only available times are visible online.

Q: What materials do I need to bring with me?
A: All exams require one form of government-issued picture ID. Many exams require a secondary ID with a signature. If your individual exam requires additional materials, you will receive that information in an email after you register.

Q: Is there a secure place to store my belongings while I take the test?
A: Cell phones, purses and other personal items are not allowed in the testing labs. You may use our lockable storage cabinet on the premise or you will have to leave your items in your car.

Q: Can I cancel or reschedule my exam?
A: Depending on which exam you are scheduled for, each provider has their own rules regarding rescheduling, cancellations and refunds. Please read carefully at time of registration to find the regulations for your exam.

Q: Are there any additional types of exams that Harper offers?
A: The only exams currently offered are listed on the **Certification and Testing page at ce.harpercollege.edu**. We may offer additional exams in the future.

Q: Are any exams delivered in languages other than English?
A: Many exams have language options. You will need to check online to see if the exam provider (ex. GED, PearsonVUE, Certiport) has the language you need for your exam.

Q: How do I find out about weather closings?
A: Visit harpercollege.edu or call 847.925.6000 to find out if there are any building closures due to inclement weather.

Q: Who can I contact with questions?
A: You can call the Workforce Certification Center (WCC) with any questions at 847.925.6066. However, registration and payment can only be accepted online.

Q: Who can I contact if I will be arriving late?
A: You can call the Workforce Certification Center (WCC). We will let you know if we will still be able to seat you for your exam. 847.925.6066 option 2 or wcctesting@harpercollege.edu

Q: Do you accommodate special needs?
A: Yes, we can accommodate some special needs, but you must have approval for your accommodation(s)from the exam provider.

For more information and to schedule exams, visit us at ce.harpercollege.edu.

Questions? Please call 847.925.6066 option 2 or email us at: wcctesting@harpercollege.edu.