How To Get The Best Audio From Webex   August 2020

For many instructors and students engaged in online music teaching and learning, audio quality is important. Computers, laptops, tablets and phones are designed to produce some acceptable minimums for audio quality but, these can often be improved by adding some external components. As you can imagine there is a wide price range. Our staff has detailed some suggestions for improving the audio quality of your lessons and classes if you would like to pursue them.

To achieve the best audio results while using online platforms for instruction or learning, especially in WebEx and Blackboard Collaborate, here are some tips:

Desktop Laptop Users:
USB Microphone Computer PC Microphone Kit with Adjustable Arm, below are some reasonable options (Bluetooth or wireless are not recommended):
Option 1
Option 2
Option 3

Headphones, 0.25-inch plug, or USB (Bluetooth or wireless are not recommended):
Option 1
Option 2

If you already own an **XLR microphone, get this adapter** to be able to use it through a USB port on your computer or desktop, you still need headphones to achieve the best results.

Mobile Phones and Tablets:
Using the built-in mic in your device will provide only minimal quality. The following are options for achieving good audio quality on such devices:
- Use wireless ear-pods and microphone combination. You must have a strong Wi-Fi connection and Bluetooth to achieve good results.
- Use a wired ear-pods and microphone combination.
- If you want to be able to turn your phone or tablet into a fully functioning platform for teaching or learning, get an adapter that is compatible with your device and will allow you to connect both a microphone and headphones either separately or as a combo.

*The Community Music and Arts Center does not endorse any vendors or manufacturers.